COVID-19 Vaccine Intervention Flow Chart

It is essential to address vaccine hesitancy in a non-judgmental manner. Use this flow chart to guide an open, judgment-free conversation about COVID-19 vaccines in your practice.

ASK patient at every visit and document in client chart or form.

"As a healthcare provider, may I ask what your COVID-19 vaccination status is?"

NC

No further action.

Ask at next appointment.

YES

ADVISE patient on the importance of vaccination, with a customized approach to resources and advice based on their reasons for not being vaccinated.

"One of the quickest ways we can protect ourselves and our community from COVID-19 is to be vaccinated."

Customized resources/advice follows.

NO

Avoid confrontation.
Ask at next appointment.

YES

ACT to refer patient to appropriate action-oriented support:

Influence immediate action to be vaccinated

Provide appropriate resources that address concerns

Assist in booking a vaccination, or give an on-the-spot vaccination if your practice administers vaccines

Express gratitude, follow up if more support is needed.



